Dear Water Customer:

The Village of Oak Brook is dedicated to providing water to your home that is safe and clean. An important part of this is ensuring the effective control of cross connections. A cross connection is a point where your water supply pipe comes into contact with a source that could contaminate the water. Lawn irrigation systems, fire sprinklers, hot tubs/spas and in ground pools are examples of cross connections. If left unprotected, cross connections can allow contaminants or pollutants to enter the water system through “backflow”. Backflow occurs when a drop in water pressure causes water to flow in the opposite direction, increasing the potential for contaminated water to flow back into the system.

To ensure the integrity of the water supply, the Village has established a Cross Connection Control program in compliance with Illinois Environmental Protection Agency (IEPA) requirements. Backflow Solutions, Inc. is a professional service company contracted by the Village to inspect the water supply and assist in the maintenance of this program.

Your participation in a comprehensive survey of the water system will help determine where cross connections exist. Please file your survey report online at www.bsiprograms.com/surveys. Alternatively, you may complete the below form and fax it to 888-414-4990.

By working together and cooperating in this critical program, we can further protect our water from potential contamination. If you have any questions, please contact Backflow Solutions, Inc at 800-414-4990.

Thank you for your assistance.

Sincerely,

Christine Walsh / Backflow Administrator for the Village of Oak Brook
BSI Online

---

Village of Oak Brook Water Survey

Name: __________________________
Address: _______________________
City: ___________ St: __ Zip: ____________

Please check whether or not you have the following:

Lawn Irrigation (Lawn Sprinklers): □ YES □ NO
Fire Sprinklers (Not smoke detector): □ YES □ NO
Boiler (Not water heater): □ YES □ NO
Hot Tub/Spa/In-ground Pool: □ YES □ NO

Is your residence part of a Home Owners Association (HOA): □ YES □ NO

If you have one of the above items, and know of an existing backflow prevention device at your home, please list your backflow prevention assembly information:

<table>
<thead>
<tr>
<th>Manufacturer</th>
<th>Model</th>
<th>Serial</th>
<th>Size</th>
</tr>
</thead>
</table>

I affirm all of this information to be true and accurate to the best of my knowledge.

Signature: __________________________ Date: __________ Printed Name: __________________________